

Compression Pumps

In most cases, home use is recommended as an adjunctive treatment. Once contacted, we then work directly with the patient, and their physician to obtain the needed prescription as well as documentation required by the insurance company. As experts in both private insurance and Medicare coverage, we work directly with insurance carriers.

As soon as you contact Still Me , we begin working for you. A full-time, Compression Therapy Consultant dedicated to serve your local area will be assigned to help:

1. **Provide forms** – Once the patient's diagnosis has been determined, Still Me provides the **Rx forms** with the Medicare approved causality for lymphedema and edema/wounds/ulcers caused by venous insufficiency. Office notes and patient demographics are needed to support the diagnosis and prescription, and if needed, the STILL ME representative will assist in completing this step.
2. **Work with the patient and doctor(s) in the approval process to build the case for authorization and show medical necessity.** The authorization process may take as little as one day or as long as several weeks, depending on the coverage. Once authorized, the equipment is sent to the STILL ME local representative.
3. **Contact the patient and/or doctor's office to arrange a time for the personal delivery of the device to the patient.**
4. **Apply the device on the patient and perform a complete therapy session.**
5. **Take measurements before and after therapy** to establish a baseline and to further document medical necessity. A thorough explanation of the equipment and the process is performed and careful observation is made to assure comfort and proper performance of the therapy. Findings are documented and delivery is completed when the patient signs approval documentation.
6. **Send documentation of the therapy session** to the doctor(s)' office, with a copy on file at Still Me , as well as with the patient's insurance company.
7. **Follow up with the patient** to make sure that there are no questions about the therapy, the equipment or its effectiveness. Any problems are reported to the doctor(s) office.

Complete the **Request An Order Form** in the Form section or contact Still Me today at 225-273-1900 to schedule an in-service with a local Compression Therapy Consultant. We are dedicated to providing effective solutions for your patients and to making the process easy and efficient for your office.